



CUSTOMER SERVICE TECHNICIAN

Department: Customer Service	Reports To: Customer Service Manager
Location: Coral Springs	Revised: June 2021

JOB SUMMARY:

This job is a key job at Barney's Pumps and is a full-time customer service position. This job requires the employee to operate independently and in a resourceful manner. The position requires a clean driving record and a neat, professional appearance. A proactive personality is required to get the job done in the field and in the shop.

ESSENTIAL FUNCTIONS:

- Perform start-ups on new and refurbished equipment for municipal or industrial customers.
- Install new or refurbished equipment at a jobsite.
- Perform high level diagnostic tasks such as vibration analysis and laser alignment.
- Troubleshoot, refurbish, and retrofit electrical control panels.
- Perform lift station service work and monthly check ups.
- Repair pumps in the field as required.
- Repair pumps in the shop as required.
- Be available for after-hours service callout.

EDUCATION:

- High School Graduate or G.E.D.

WORK EXPERIENCE:

- 1 Year trade school experience preferred or 5 years of experience in prior employment.

LICENSES AND CERTIFICATIONS:

- Valid Driver's license.

SKILLS AND ABILITIES:

- Able to carry out a series of work instructions without supervision.
- Ability to speak and write in English. Bilingual (Spanish) is a plus.
- 1-3 Years of mechanical and/or electrical experience.
- Able to read and follow electrical control schematics is a plus.
- Specific pump experience not required.
- Must be aware of and adhere to electrical, shop, and job site safety protocols.
- Proficient with hand tools and electric multi-meters.
- Must be able to stand, walk, reach, lift up to 30 lbs, carry, pull, push, bend, grasp, and climb stairs and ladders.



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OTHER:

- Company Sponsored Health care
- 401(k) and Company match
- Valid United States Passport and TWIC card are a plus.

Employee Signature

Date